

Flu Voucher Redemption Agreement:

Flu Season – 2026-27



This Flu Voucher Redemption Agreement ("Agreement") is entered into between H&G Healthcare Ltd, a company incorporated in England and Wales with a principal place of business at 32 Campus Road, Listerhills Science Park, Bradford, BD7 1HR ("H&G Healthcare"), and the undersigned retailer ("Retailer") for the purposes of redeeming Flu Vouchers in exchange for a flu vaccination.

1. Definitions

- 1.1 Flu Voucher refers to either a paper or digital voucher issued by an authorised entity, entitling the holder to receive a flu vaccination.
 - 1.2 Promotion Period refers to the period commencing September, 2026, and ending on March 31, 2027.
 - 1.3 PharmOutcomes refers to the electronic system used to manage and process flu vaccinations and vouchers.
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2. Voucher Acceptance and Validity

- 2.1 Flu Vouchers shall only be accepted for a flu vaccine during the Promotion Period.
 - 2.2 Vouchers presented after March 31, 2027 shall be deemed invalid and must not be accepted for redemption.
 - 2.3 Any Vouchers not presenting the correct features for the 26-27 flu season should not be accepted.
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3. Voucher Types and Processing

- 3.1 Both paper-based and digital Flu Vouchers shall be valid for acceptance during the 2026/2027 Flu Season.
 - 3.2 Paper Vouchers
 - Only original paper Flu Vouchers bearing a serial number beneath the H&G logo are valid.
 - Photocopies or printed digital vouchers are not acceptable.
 - The serial number should be entered into PharmOutcomes, where applicable.
 - The Voucher should be taken from the customer at point of redemption and retained.
 - Any customer queries should be referred to the issuing entity.
 - 3.3 Digital Vouchers
 - Digital Vouchers must be processed either via PharmOutcomes or the issuing entity's designated website link to confirm validity of the voucher.
 - Refer to the attachments for specific processing instructions.
 - Retailers must verify the validity of the serial number prior to acceptance.
 - Any customer queries should be referred to the issuing entity.
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4. Vaccination Provision

- 4.1 Subject to availability and clinical assessment by the Retailer's pharmacist, all genuine Flu Vouchers presented by members of the public shall be honoured in exchange for a single flu vaccination.
 - 4.2 Vaccinations must be provided only at the Retailer's participating premises and within the dates and times as published by the Retailer.
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5. Invoicing and Payment

- 5.1 Retailers shall submit an invoice to H&G Healthcare no later than April 30, 2027, detailing:
 - The number of Flu Vouchers redeemed
 - The type of voucher (Paper or Digital) – there MUST be a separate entry for both paper and digital vouchers on the invoice.
 - The total redemption amount (£15.00 per voucher)

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(1) Signed on behalf of the Retailer:

Company Name: _____

Signature: _____

Print Name: _____

Date: _____

Signed on behalf of H&G Healthcare Ltd:

Company Name: _____

Signature: _____

Print Name: _____

Date: _____

(2) Signed on behalf of the Retailer:

Company Name: _____

Signature: _____

Print Name: _____

Date: _____