



ENABLE - GP Connect Update Record: Receiving Pharmacy Consultation Messages



GP Connect Update Record functionality arrived **'switched on'** by default.

You can control the functionality from the EMIS ball by

- Select: **Configuration** → **Organisation Configuration**
- Select: **Organisation** → **Edit**
- Scroll down to the option: **Accept GP Connect Update Record via MESH?**
- Select: **Yes** - Click **OK** to save.

You will be prompted to restart Optum EMIS Web to complete any change.

Edit Organisation: The Oakland Medical Centre

Organisation details

- Location Details
- Email Configuration
- SMS Configuration
- FitNote Configuration
- CDA Configuration
- SCR Configuration
- Docman Share Viewer
- Patients Know Best
- Portal Cerner New HI
- Coming Soon
- Social Prescribing
- Service Details
- GP Connect Configuration
- GP Connect Messaging Configuration
- Vaccine Filing Configuration
- GP2GP Configuration

Organisation details

Restrict users to patients on their service?	<input checked="" type="radio"/> No	<input type="radio"/> Yes	
Shared practice	<input checked="" type="radio"/> No	<input type="radio"/> Yes	
Dispensing organisation?	<input checked="" type="radio"/> No	<input type="radio"/> Yes	
Registration organisation	<input type="radio"/> own	<input type="radio"/> NHS Hillingdon CCG	
Allow Mobile access?	<input type="radio"/> No	<input checked="" type="radio"/> Yes	
Display EMIS codes in the code picker?	<input type="radio"/> No	<input checked="" type="radio"/> Yes	
Default to the SNOMED CT preferred term in the code picker	<input type="radio"/> No	<input checked="" type="radio"/> Yes	
Display middle names (Patient Find, Banner)?	<input checked="" type="radio"/> No	<input type="radio"/> Yes	
Allow Alliance Surgical private referrals?	<input type="radio"/> No	<input checked="" type="radio"/> Yes	
Allow users to edit their profile information?	<input checked="" type="radio"/> No	<input type="radio"/> Yes	
Document Management functionality	<input checked="" type="radio"/> Full	<input type="radio"/> Partial	Document Management can only be configured by EMIS Health
Accept GP Connect Update Record via MESH?	<input type="radio"/> No	<input checked="" type="radio"/> Yes	
Auto-update patient details with PDS (mobile and/or email) changes?	<input checked="" type="radio"/> No	<input type="radio"/> Yes	





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How received within EMIS Web:

- Workflow then select **Workflow Manager**
- Click **Document Management**
- Click **Awaiting Coding**

Sender will always be 'EXTERNAL, USER'.

The screenshot shows the EMIS Web interface for a patient named YUNO, Clover (Dr). The 'Workflow Manager' is open, and the 'Document Management' section is selected. A table of documents is visible, with one document highlighted: 'Inbound Document Awaiting Coding'.

Created	Patient	Document Type	Sender	Source	Clinical Document
24-Nov-2023	YUNO, Clover (Dr)	Inbound document	EXTERNAL USER, ()		Not Set

The 'Details' view of the document shows the following information:

- Title: GP Connect Update Record (24-Nov-2023)
- Type: Inbound document
- Letter Date: 24-Nov-2023
- Clinical Document: Not Set

The 'Consultation' view shows the following information:

- Patient details:
- From: Pharmacy (ODS:)
- Date: 19-Sep-2025 15:24

The consultation text reads: "This is a GP Connect Update Record message that updates the patient record automatically. View the associated consultation for further details regarding the patient encounter."



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Clover (Dr)		Born	23-Feb-1994 (29y)	Gender	NHS No.	Usual GP	NURSE, Community (Ms)
ed Name		Yuno					
Date	Consultation Text						Status
24-Nov-2023 14:57	Community Pharmacy Contraception Service	HOLDEN, GREG (Dr)					
Additional	<i>[Provisional]</i> Uses contraceptive sponge and spermicide (12-May-2023) [Procedures and therapies] <i>[Provisional]</i> (12-May-2023) A description detailing a patient's reason for attendance, any red flags, results from the diagnostic and treatment process., [Clinical Summary]						
Comment	<i>[Provisional]</i> Face-to-face encounter Sender Name: Automation Organisation, ODS Code: E8K1F Practitioner Name: HOLDEN, GREG (Dr)						
Medication	Amoxicillin 250mg capsules (15-Aug-2021) As previously advised 9 capsule						
Document	<i>[Provisional]</i> Inbound document 📎 GP Connect Update Record (24-Nov-2023)						

- Pharmacy consultation is **FILED AUTOMATICALLY** but marked as '**Provisional**' until GP Practice has reviewed it (appears in Workflow Manager)
- Structured with **CODED** information