

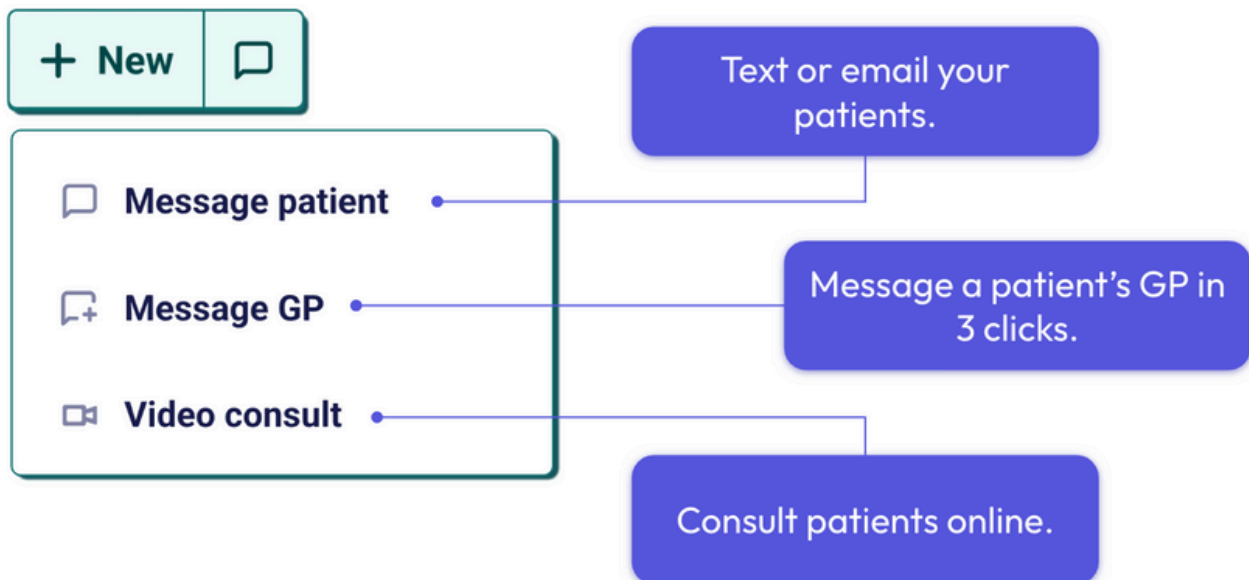


## Faster communication for pharmacies

**Community pharmacies are now able to communicate with patients and their GPs faster than ever.**

Accurx is a free, easy-to-use solution that helps to speed up care communication. 98% of GPs are already using this service, and over 80% of UK adults have been contacted in this way – so it's safe, reliable, and familiar.

Our messaging, video, and questionnaire tools help pharmacists deliver front-line services more effectively. Find out more below:

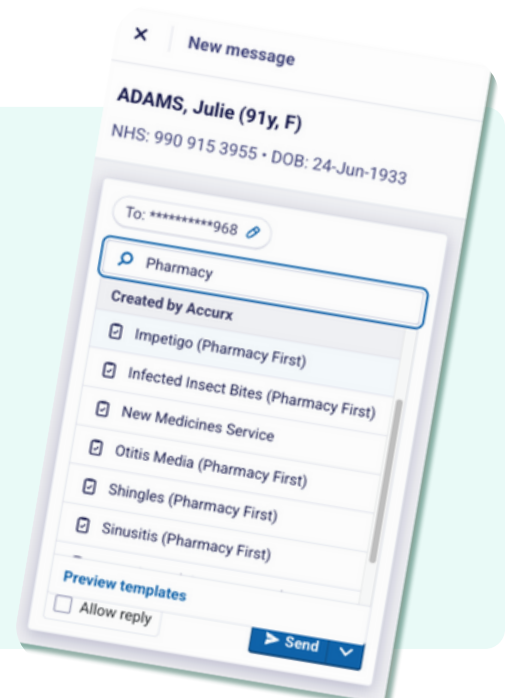


### Questionnaires are now live! 🚀

What does this offer your Pharmacy?

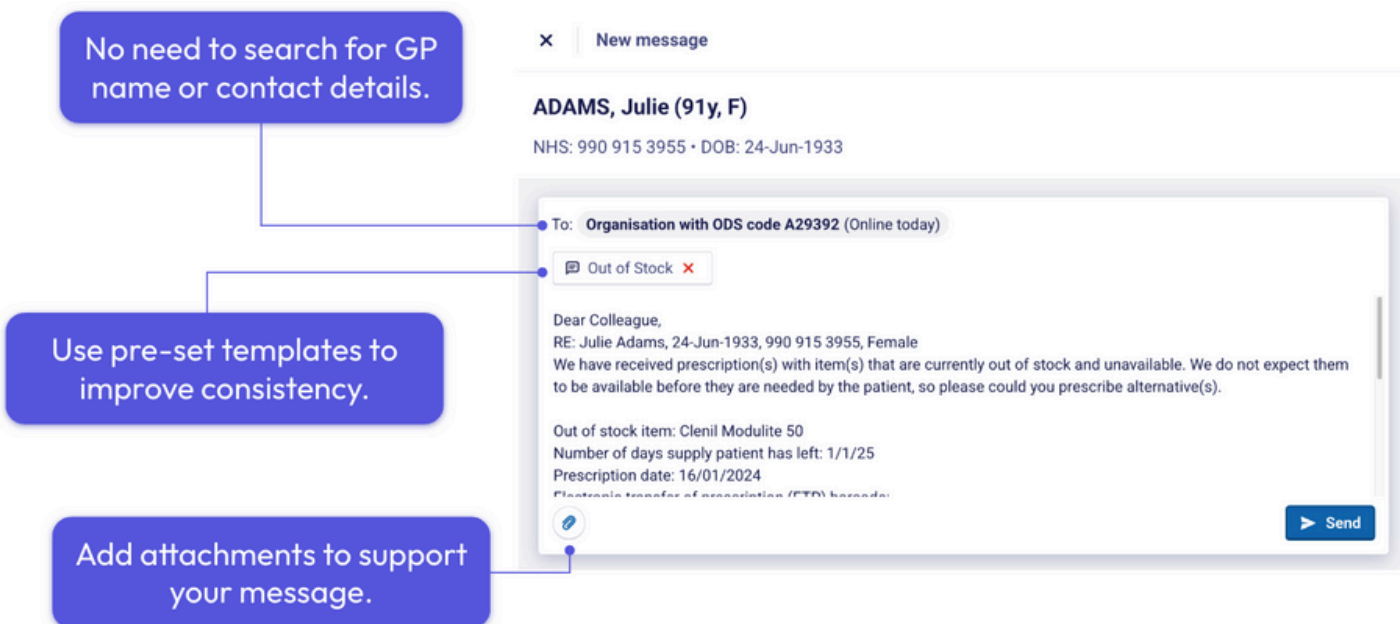
Pharmacies can now use our 8 templates to collect structured data from patients. This includes clinical questionnaires to support Pharmacy First workflows.

[More information here](#)





## Message GP



The screenshot shows the 'New message' window in Accurx. Three callout boxes highlight specific features:

- No need to search for GP name or contact details.** This points to the patient information at the top: **ADAMS, Julie (91y, F)** and **NHS: 990 915 3955 • DOB: 24-Jun-1933**.
- Use pre-set templates to improve consistency.** This points to the 'To:' field which is populated with **Organisation with ODS code A29392 (Online today)** and the subject line **Out of Stock**.
- Add attachments to support your message.** This points to the attachment icon (a paperclip) at the bottom left of the message body.

The message body contains a pre-set template for an 'Out of Stock' notification:

Dear Colleague,  
 RE: Julie Adams, 24-Jun-1933, 990 915 3955, Female  
 We have received prescription(s) with item(s) that are currently out of stock and unavailable. We do not expect them to be available before they are needed by the patient, so please could you prescribe alternative(s).

Out of stock item: Clenil Modulite 50  
 Number of days supply patient has left: 1/1/25  
 Prescription date: 16/01/2024  
 Electronic transfer of association (ETA) barcode:

A 'Send' button is located at the bottom right of the message body.

### You can search for a patient using just their NHS number.

Accurx uses the NHS Spine (PDS) to return the patient's contact information, and the details of their GP practice. You can message GP practices quickly and easily, and do not need to search for their contact details.

The messages to GPs will land in the surgery's Accurx inbox, which is integrated with their medical record system. This means that any correspondence you send over can be saved to the record with one click, including any documents.

### Case study: Streamlining out-of-stock notifications

Pharmacies in South Yorkshire are saving 3 hours per week by communicating asynchronously with GPs.

CPSY pharmacies are sending 100 OOS notifications to GP practices per week, therefore skipping phone queues and standardising communication to avoid back-and-forth and duplication of work.

[More information here](#)